

10/31/2018

Notice for End of Life: ZMicro ZX Series Rugged Servers using Supermicro X8 based motherboards X8SAX, X8DTL-3F, X8DTH6-F, X8DTI-LN4F, X8DAE, X8DAI, X8DAL-3F

Model(s):

ZX1 SERVER	ZX2 SERVER	ZX3 SERVER
ZX13AC-X8DAL3-598	ZX222-X8SAX-SACF	ZX322-X8DAI-SAX2
ZX13AC-X8DTL3-542	ZX224-X8DAI-SAX2	ZX322-X8SAX-HISS1
	ZX224-X8DAI-Z006	ZX322-X8SAX-HISS2
	ZX226-X8DAI-SAX2	ZX322-X8SAX-SDZF1
	ZX226-X8DTH6-SAX2	ZX322-X8SAX-SDZF2
	ZX226-X8DTH6-Z009	ZX324-X8DAE-SAX2
	ZX226-X8DTI4-AGT	ZX324-X8DTH6-SAX2
	ZX226-X8DTL3-SDZF	ZX328-X8DTI4-AGT
	ZX26DC-X8DTL3-586	ZX36AC-X8DTL3-530

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of **ZX Series Rugged Servers using Supermicro X8 based motherboards** referenced above.

These products are being discontinued for the following reasons:

- Availability of COTs items required for manufacturing.

Please observe the following dates:

- Notification Date: **10/31/2018**
- Last time Buy: **N/A. Please contract your ZMicro Sales Representative to transition to a newer ZMicro Rugged Server product.**
- End of life: **10/31/2018**
- End of Service date: **4/30/2019**

The recommended replacement for this item is the:

- **Alternate ZMicro ZX Rugged Server w/ current generation motherboard.**

Please consult your ZMicro Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement

The **ZMicro ZX Series Rugged Servers** referenced above will be reaching end of life as of 10/31/2018. All shipments of this product will be permanently discontinued following the EOL date.

After 10/31/2018 ZMicro will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer or an equivalent item may be substituted. In cases where ZMicro is unable to inform or follow the sequence of dates from Notification through End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact ZMicro technical support to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of ZMicro's warranty remain unchanged.